

## Dear Madam

### Glossary

Word	Definition
fortnight	two weeks
facilities	a place or equipment for a particular activity

### Vocabulary Starter

Word	Definition
luxury	expensive and comfortable
tepid	slightly warm
manageress	a female manager of a shop



What was the temperature of Mr Brown's soup? Tick one.

- a) hot
- b) ice cold
- c) not hot enough



Did Mr Brown write the letter as soon as he got home? How do you know?

Yes, because his holiday was from July the 18<sup>th</sup> until August the 1<sup>st</sup> and the letter was written on the 2<sup>nd</sup> of August.



What is the name of the Browns' baby? Emily\_



Why do you think Mrs Brown became ill?

Mrs Brown became ill because she ate the soup with a fly in it and there were cockroaches in the kitchen which all carry germs.



Was the head waiter helpful? How do you know?

The head waiter was not helpful because he tutted and walked away when Mr Brown complained.



Tick whether the following statements are true or false.

	True	False
The swimming pool was supposed to be warm.		X
There were three beds in the Browns' room.	X	
The Browns had a lovely view from their room.		X
The Browns walked to the beach.		X



What is the tone of the letter?

Tick all that apply

- Serious
- Happy
- Angry
- Disappointed
- Friendly

X
X
X

Extension activity

Mr Brown was not happy with the room because there were only 3 beds and they needed a cot for Emily.

Mr Brown complained to the head waiter but the waiter tutted and turned away.

The Browns didn't know they needed to bring their own tennis equipment so they couldn't play tennis.