

Dear Madam

Glossary

| Word | Definition |
|------------|--|
| fortnight | two weeks |
| facilities | a place or equipment for a particular activity |

Vocabulary Starter

| Word | Definition |
|------------|------------|
| luxury | |
| tepid | |
| manageress | |



What was the temperature of Mr Brown's soup? Tick one.

- a) hot
- b) ice cold
- c) not hot enough



Did Mr Brown write the letter as soon as he got home? How do you know?



What is the name of the Browns' baby? _____



Why do you think Mrs Brown became ill?

5

Was the head waiter helpful? How do you know?

6

Tick whether the following statements are true or false.

| | True | False |
|---|------|-------|
| The swimming pool was supposed to be warm. | | |
| There were three beds in the Browns' room. | | |
| The Browns had a lovely view from their room. | | |
| The Browns walked to the beach. | | |

7

What is the tone of the letter?

Tick all that apply

- Serious
- Happy
- Angry
- Disappointed
- Friendly

Extension
activity

Mr Brown was not happy with the room because _____

Mr Brown complained to the head waiter but _____

The Browns didn't know they needed to bring their own tennis equipment so _____